



ZIPPORAH

The Resource Management blueprint for the

CAN DO COUNCIL

What is a

CAN DO council?

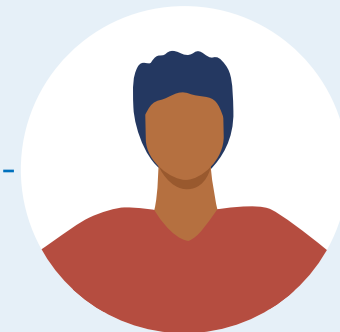
The 'can do' council is what every council should be aiming for! It's the council that does more with less. A 'can do' council finds the right solutions to ensure that not only can a swift reduction in expenditure be achieved through a single change, but the thought process is in place to ensure that any solution being introduced can offer more opportunities for change as the months and years go on. It's a council that is looking to ensure its solutions solve as many problems as possible in the fastest way. For many councils they look at the immediate need and miss the opportunity to fulfil longer term goals.

The 'can do' council thinks of today, tomorrow, and the future!

The 'can do' council is a council that understands the key difference between cost and value - knowing that seeking value is a harder task but often brings greater reward. This is the council that wants a partnership that develops and seeks out the most talented suppliers to deliver on those partnerships. It's the council with vision, the council with drive, and the council who 'can do'... even if this is challenging. The council that led the way in innovation, whilst others follow. The councils that innovate their partners to consider new ideas benefiting all. The councils that have a plan and will to see it through.

What is the 'can do' council achieving when it comes to managing ROOMS AND FACILITIES?

The 'can do' councils are already embracing the new order for Hybrid Working. These councils have already considered how the world is changing, having already taken on the challenge of introducing hybrid working for those staff and departments where possible. The 'can do' councils are seeing the potential benefits of hybrid working with more space becoming available - meaning their real estate can be redeveloped offering their citizens more community hubs using formerly underutilised admin staff offices.



Maximise your resources

For the 'can do' council staff, there is the opportunity to better utilise working spaces by assessing full usage of the space and working through what it is that the staff, and the customers of the hybrid working model, are actually utilising and how.

The use of space also allows for a council building to be utilised in its entirety. Designated areas can be more widely used by the public when given appropriate access - while office sharing with partners can also allow further use of space to enhance partnerships and further generate revenue.



How can Zipporah help

TRANSFORM

your council?

Firstly, without hidden cost. Zipporah wants you to maximise the use of your Hybrid working solution. We want you to be able to change your layouts, your desk, and room numbers, changing how you envisage, this all working as often as you need to. We want to ensure there is no anticipation as to how a change affects your costs when you wish to add some new desks, change the floor layout, or because you need more departments, and you want them to have some admin control of the resources. That's just a lot of extra worry when you are trying to evolve the service that nobody needs. With Zipporah, you can upload your floorplans and move around your resources as often as necessary. We will provide you with a cost option at the start and that's for all your use. Nothing hidden, no extra consideration when you need to move swiftly to make a change.

Zipporah wants to challenge you to push your systems further

The graphic interface is a real game changer in making things simple! As much as we enjoy engaging with clients - we don't want you to need us to set things up for you... We want to give you total control of your systems so that you can define and evolve. Hybrid working on the scale on which we all find ourselves working nowadays is a new experience, and getting it right takes time. You

need a system that will allow you to create, test it, then change it if you need to without needing to contact your supplier each and every time.

Create it. Define your rules. Test it. Make changes at no hidden or extra cost.

Options for how you book are something we all have to consider. To get maximum usage of systems, delivering a simple interface that works is key. However, there are many different types of users when it comes to hybrid working. There will be those who are regular users and know where they go, those who may want to try options outside their normal areas because they are closer to home, partner organisations such as NHS, or even community users whereby a resource is open to the public. There may be very different ways that best suit the customer depending on system knowledge - some may require a floor plan while others need to see more detail of resource availability. The Zipporah system supports these scenarios offering multiple booking process options you can turn on or off for different groups of users. For staff, it may be the floorplan selection works best. For partners, a card-based view of the rooms with pictures and features is needed. For administrators, a straight booking from the calendar could be the option and for some users, the Outlook plug-in may be the best option.



Key word is:

INTEGRATION

Integration is a key element of all Zipporah systems and for hybrid working, it can make a difference.

- Integration with Outlook means people can continue to book rooms and desks using the Outlook system they are familiar and comfortable with.

- Using the Zipporah plug-in to ensure that all the rules and controls around booking are still present so no double bookings or bookings of the wrong type can creep in makes life easier for everyone.

- Azure AD integrations and domain control for your partners ensure that the right people are placed in the right groups and staff access is easily controlled.

- With extended options around self-arrival systems including both rooms and reception displays - Zipporah offers the ability to integrate with existing systems you may have, or the potential to opt for Zipporah's own fully functional versions. This self-arrival feature allows you to deliver relevant management data to help define how people are using your services while putting the control in the hands of your staff.



All under your control, all the time

When it comes to seeing how users may make the best use of their resources - easy reporting is vital and Zipporah's dashboards will show;

- Immediate underutilisation
- Regained time from early ended sessions or cancellations which were able to be rebooked
- Highlight no shows, and even whether the lengths of time offered are suitable for the needs of the users.

Using the valuable data collected within the visual reporting plans, it is easier than ever to develop your hybrid working structure.

- Define and present your floor plans in an easy-to-use user interface.
- Decide what resources are readily available and when they can be used.
- Dictate booking length.
- Create designated zones for departments or designated zones for specific use (quiet areas.)