



PARKS & HIGHWAYS

POST COVID COUNCIL

Pre COVID

The operation that ensured public bins were collected, grass was cut, potholes were managed and roads were kept in good shape. These were the people who may have been keeping council properties maintained and generally kept the day to day running. The truth is, any teams or departments who spend time working outdoors are going to find significant changes will be required as we enter the new normal.

COVID Challenge

Suddenly, having a team operating as a unit in one cab to travel becomes a problem in the same manner as those people who may use public transport. Jobs may have to be more granularly thought through, keeping, where possible, smaller teams operating. Travel to jobs becomes an increasing concern with the need to keep journeys "local" where possible, as part of the R number conundrum.

15/s

On going live, Zipporah's flagship Covid class solution took on average 15-bookings-per-second



1,000

On average, within 15 minutes of a Covid Class Solution going live to the public, Zipporah's systems approve requests for over 1,000 appointments

How Zipporah can assist with the issue

- The Zipporah scheduling system allows for jobs to be created and skills to be identified.
- Skills allocation is fully controlled to ensure the right people are assigned.
- Allocation can be based on mapping technology to ensure that the nearest operatives are given certain jobs, working outwards from the job destination.
- Based on the type of activity, the key skills required can be set-up so that the system immediately knows what to operate.
- Automated scheduling can allow you to control its rules and allow the system to allocate teams based of a hierarchy of criteria from which you decide.
- Alerts and job acceptance are all available within the system so that clear information can be gathered from anywhere.

Features & Benefits

Create your own allocation setup according to team/geography and skills – get the right person, with the right skillset within a reasonable distance.

Auto scheduling rules: distance, priority, workload, qualifications and skills – using Zipporah's fuzzy search criteria, you can control the factors that matter the most to a specific job.

Multiple calendars and resources with daily, weekly or monthly views – maximise visibility and review a variety of calendar views to suit you. Get a clear picture of the day, week or month ahead.

Auto allocation based on rules allows easy control – define your own rules and processes, ensuring that you're using the best possible resources at all times. Enhance efficiency with clever auto-allocation, making the right choice and reducing administration work in the process.

User defined rules allow total control – ensure that you're in control of all aspects of your business. You decide what's bookable and when, or who is allocated to which jobs.

Allocation through rules and skills improves process and efficiency – ensure that you always have the right person for the right job. With skills or mapping allocation, you'll always have the right resource at hand to deal with the requirement.

Learn more about our Post Covid Council services

Canteen Services

Customer Services

Environment Services

Finance & Accounting

Housing Services

Internal Services

Leisure, Outdoor Gatherings
& Activity Centres

Library Services

Licensing & Trading Standards

MOT, Vehicles & Licensing

Parks & Highways

Registrars Services

Social Care Services

Sports & Venues

Training Services

Launch Post Covid Council