



CANTEEN SERVICES

← POST COVID COUNCIL →

Pre COVID

The Staff Canteen has long been a hub of activity within council. Providing both a spot for an ad-hoc meeting, or a place to take a break, and get your thoughts in order.

As much as anything, the staff canteen is an opportunity for the many council staff to get a hot or a cold meal, or at least a sandwich on the go. However your staff used their canteen, it was a key element of an on-going service and, more often than not, a council canteen was a chance to get lunch at a fair price.

COVID Challenge

The return to work comes with a number of caveats that set out the way in which the workplace will need to operate post COVID. The reality is that the opportunity to sit in the staff canteen is going to be greatly reduced. Even the natural layout of the staff canteen and the space for queuing will not lend itself easily to operating the service as staff numbers grow and people return from redeployment and furlough.

Cash exchanging hands will become more difficult and grabbing a tray to put your food on will become a cardinal sin. Instead, there will be a need for canteens to work in a similar fashion to the many other food service. Take-away will be key.

2 hrs

System implemented and delivered in 2-hours



How Zipporah can assist with the issue

- Appointment bookings can be introduced to allow for a number of people to collect within certain time window. Potentially including separate times for those collecting hot as opposed to cold food.
- The Zipporah system includes functionality to set up your menus and allow for selections to be made as to what is required. Like ordering your takeaway from the menu.
- Potential for orders to be placed for a given floor by x time and a schedule of delivery to be organised allowing for food to be dropped off on a floor for collection.
- Payment can be made up front for food that is required to avoid the need for cash payments or could be allocated against allowance for the staff member that they need to pay off. Like a pre-existing subscription.

Features & Benefits

Complete booking capabilities – including online and up-front payments, reducing physical contact or the transfer of cash.

Create forms tailored to your bookings, appointment or service - allow bookers to add notes to their bookings, noting allergies, preferences and just about anything else.

All device access – ensure people can book on the go, wherever they are, whether sitting at their desktop or walking into the office and ordering on their phone.

Manage the information you need to capture when booking – ensure safety and protect those with allergies against food contamination.

Increased online self-service reduced avoidable contact – ensure maximum social distancing, while maintaining choice, access and availability of canteen services.

Better administer provision – you control what leave the kitchen and when, reducing chances of contamination, build-up of persons collecting/ queuing and hot/cold food collection times.

90%

It is estimated that Zipporah's Covid Class Solutions have reduced avoidable contact by over 90%

Learn more about our Post Covid Council services

Canteen Services

Customer Services

Environment Services

Finance & Accounting

Housing Services

Internal Services

Leisure, Outdoor Gatherings
& Activity Centres

Library Services

Licensing & Trading Standards

MOT, Vehicles & Licensing

Parks & Highways

Registrars Services

Social Care Services

Sports & Venues

Training Services

Launch Post Covid Council